

# HOME DECOR

WHOLESALE FABRICATORS

Made in America

# WARRANTY, REPAIR, PARTS & CARE POLICIES



# HOME DECOR

WHOLESALE FABRICATORS

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## WARRANTY, REPAIR & CARE FEATURES

- General Warranty Policies
- Residential Warranty
- Commercial Warranty
- Service Request Form
- Repair Cost Sheet
- Parts Price Lists
- Horizontal Components
- Vertical Components
- Warranty & Liability Waiver
- Care & Cleaning Instructions



# HOME DECOR

WHOLESALE FABRICATORS

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## GENERAL WARRANTY POLICIES

### Warranty

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**HOME DECOR** offers the best warranty in the industry. It is up to you, as our customer, to make sure the consumer has a full explanation on how to properly care for and operate our products. See the following warranty pages for more information for you and your customer.

### Wear and Tear

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All fibers deteriorate from sun exposure. Cords eventually wear out and plastic tends to yellow and crack when left in direct sunlight for extended periods. These are all things we consider normal wear and tear and are described in the following warranty pages. Wear and tear items are not covered under the warranty coverage.

### Warranty Waiver

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There are times when the consumer will insist on ordering a product different from the manufacturer's recommendations, and **HOME DECOR** will try to accommodate such requests when possible. All blinds that exceeded recommended size limitations will have no warranty coverage. In such cases, you will be required to sign a warranty waiver stating that they understand the blind will be manufactured outside factory recommendations or used in a manner other than intended and therefore will not be covered under warranty. **This warranty waiver will be noted on your invoice and sent to you via your preferred method of confirmation.** Refer to the forms at the end of this section.

### Guarantee

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If there is a repair or manufacturer issue it will be processed using a **Service Request Form**. Once you have inspected the product and have determined that it is a warranty issue, and to ensure a timely completion, complete the **Service Request Form** with the concerns of the consumer. Fax or email the Request Form to Customer Services.

### Service Call

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The **HOME DECOR** Service Technician or Customer Service staff will be available to answer questions by phone, fax, or in person. If there is a manufacturing defect, there is no charge for a service call for the **First Year**. If our Service Technician determines that the problem is not related to the manufacturing of the product (i.e., improper installation or customer error) or the 1 year has expired, you will be charged a **trip charge of \$50.00 (net) plus the cost of repair and parts.** We require you to inspect the product first.



# HOME DECOR

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## GENERAL WARRANTY POLICIES

### Repairs

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**HOME DECOR** understands that issues occur that are not related to warranty. Therefore, the pricing for the most common repair requests are in the Repair Costs section on page PW-16.

### Light Control

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Inside mount, horizontal blinds, roller shades, roman shades, and cellular shades in the fully closed position will let light in on the sides (light bleed). Inside mount vertical blinds in the fully-closed position will also have light bleed on the sides and on the bottom. Outside mount blinds will have light bleed around the blinds.

Slatted blinds or shutters will have light bleed between the slats and through the route holes. In addition, due to the nature of horizontal slatted blinds, the slats will close tighter at the top than the bottom. This will be most noticeable in longer blinds and Engineered Wood Blinds.

Blinds ordered as multiple blinds on a single headrail will have a 1/4" gap between the blinds.

### Deflection

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Slight Deflection may occur in Vertical Vanes when exposed to direct sunlight. This is a normal reaction of an extruded plastic subject to UV ray variances. Once direct sunlight recedes, vanes will return to original specifications. Vertical Vanes are not guaranteed against warping when installed in a window subject to intense, direct sunlight.

### Dye Lot Variations

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Dye lots may differ from one run to another. Therefore, if color consistency is critical please note on your order form that the blinds will be in the same room. This will ensure that all blinds manufactured for those windows will be assemble from materials that are within the same dye lot batch.

Because our wood blinds and shutters made from Basswood, there will be variations in color, stain, and grain. These are characteristics of real wood and are considered acceptable quality.

Additionally, certain stains will absorb very differently with wood. Red stains like Cherrywood and Mahogany tend to be inconsistent. This is an inherent feature of the interaction between the stain and the wood and is not seen as a defect and not covered under the warranty.



# HOME DECOR

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## GENERAL WARRANTY POLICIES

### What the Warranty Does Not Cover

This warranty does not cover conditions or damages caused by abuse, accidents, alterations, misuse or from measurement, installation, use, cleaning or maintenance. Normal wear and tear including (but not limited to) the items below.

- Extended periods in sunlight, plastics tend to yellow or crack and all fabrics, man-made and natural can lose original intensity after extended exposure to the sun.
- It is naturally expected to have some loss of color intensity as well as discoloration may occur in engineered or basswood slats when exposed to sunlight over extended periods of time.
- Colors may vary from lot to lot and may not exactly match previous purchases.
- All cords, fibers and fabrics may eventually wear out. **HOME DECOR** considers these items natural occurrences and normal wear and tear components and they are not covered by this warranty.

**THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.**



# HOME DECOR

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## RESIDENTIAL LIMITED LIFETIME WARRANTY FOR BASSWOOD AND ENGINEERED WOOD

**HOME DECOR** warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With **HOME DECOR's** Limited Lifetime Warranty, we offer a 1-year, in-home service at no charge. After the year is up it is your responsibility to provide us with the blind(s) for Warranty service. See Warranty Policy—Service Call.

This warranty does not include any conditions or damages resulting from:

- Abuse
- Accidents
- Alterations
- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Rental Application or Commercial use are not covered under Warranty.
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Motorized applications
- Normal Wear and Tear

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

**HOME DECOR** will, at its discretion replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

Natural wood products have variation in color, grain and texture. These are inherent features of this natural product and are not considered defects.

With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us will not be covered by **HOME DECOR**.

**PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED  
WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT.**



# HOME DECOR

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## RESIDENTIAL LIMITED LIFETIME WARRANTY FOR PVC VERTICALS

**HOME DECOR** warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With **HOME DECOR's** Limited Lifetime Warranty, we offer a 1-year, in-home service at no charge. After the year is up it is your responsibility to provide us with the blind(s) for Warranty service. See Warranty Policy—Service Call on page PW-3.

This warranty does not include any conditions or damages resulting from:

- Abuse
- Accidents
- Alterations
- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Rental Application or Commercial use are not covered under Warranty.
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Motorized applications
- Normal Wear and Tear

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

Vertical headrail and mechanisms are covered with a limited lifetime warranty, while the cords and carriers are deemed wearable components. **Vertical Vanes carry a 30-day warranty against manufacturer's defects or breakage.** Vane Savers are available for vane repairs (see parts list for cost.)

**HOME DECOR** will, at its discretion replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us will not be covered by **HOME DECOR**.

**PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED  
WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT.**





# HOME DECOR

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## RESIDENTIAL LIMITED LIFETIME WARRANTY FOR CELLULAR SHADES AND ALUMINUM BLINDS

**HOME DECOR** warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only. **Vertical Cellular Slider will only be covered for a period of 3 years.**

With **HOME DECOR's** Limited Lifetime Warranty, we offer a 1-year, in-home service at no charge. After the year is up it is your responsibility to provide us with the blind(s) for Warranty service. See Warranty Policy—Service Call on page PW-3.

This warranty does not include any conditions or damages resulting from:

- Abuse
- Accidents
- Alterations
- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Rental Application or Commercial use are not covered under Warranty.
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Motorized applications
- Normal Wear and Tear

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

**HOME DECOR** will, at its discretion replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us will not be covered by **HOME DECOR**.

**PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED  
WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT.**





# HOME DECOR

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## RESIDENTIAL LIMITED LIFETIME WARRANTY FOR ROLLER SHADE, ROMAN SHADE, ZEBRA SHADE AND PANEL TRACK SYSTEMS

**HOME DECOR** warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With **HOME DECOR's** Limited Lifetime Warranty, we offer a 1-year, in-home service at no charge. After the year is up it is your responsibility to provide us with the blind(s) for Warranty service. See Warranty Policy—Service Call on page PW-3.

This warranty does not include any conditions or damages resulting from:

- Abuse
- Accidents
- Alterations
- Shade's length is 3 times the width
- Customer's Own Materials used on laminated products
- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Rental Application or Commercial use are not covered under Warranty.
- Some Fabrics cannot be railroaded or seamed.
- Exposure to salt air
- Extraordinary use
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Motorized applications
- Normal Wear and Tear

Edge curl is possible on fabrics when railroaded—this is **NOT** considered a factory defect. Edge curl tends to happen on COM laminated fabrics more often.

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

**HOME DECOR** will, at its discretion replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us will not be covered by **HOME DECOR**.

**PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED  
WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT.**



# HOME DECOR

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## RESIDENTIAL LIMITED LIFETIME WARRANTY FOR FULL TURN-KEY SHUTTER PROGRAM

**HOME DECOR** warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With **HOME DECOR's** Limited Lifetime Warranty, we offer a 1 year in-home service at no charge. After the year is up, there will be a service charge for Warranty service.

This warranty does not include any conditions or damages resulting from:

- Abuse
- Accidents
- Alterations
- Damage from pets or insects
- Discoloration and cracking due to extended exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Motorized applications
- Normal wear and tear
- Tilt rod staples or hidden tilt nails detached from louver
- Louver Pins
- Rental Application use is not covered under Warranty.

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

At our discretion, **HOME DECOR** will replace or repair any or all defects caused during the manufacturing process. **A repair may include removal of the treatment from the opening and the premises.** **HOME DECOR** may need to exercise this option if necessary. Replacement parts will be available with like or similar parts.

This warranty applies to shutters purchased from the Full Turn-Key shutter program only.

Natural wood products have variation in color, grain and texture. These are inherent features of this natural product and are not considered defects. **Rustic shutters will vary in finish and may have light seepage through knot holes.** This is **NOT** considered a defect.

Shutters will have a fresh paint or stain smell up to 30 days after installation. This is **NOT** considered a warranty item, and will dissipate over time.

Any shipping costs that result from the process of repair, for example, the shipping of the shutter to us will not be covered by **HOME DECOR**.

**PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED  
WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT.**



# HOME DECOR

WHOLESALE FABRICATORS

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## COMMERCIAL LIMITED WARRANTY FOR BASSWOOD AND ENGINEERED WOOD

**HOME DECOR** warrants its products to be free from defects in materials and workmanship for a period of (1) one year. This warranty is extended to the original purchasing company.

This warranty does not include any conditions or damages resulting from:

- Abuse
- Accidents
- Alterations
- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Rental Application is not covered under Warranty.
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Motorized applications
- Normal Wear and Tear

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

**HOME DECOR** will, at its discretion replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

This warranty applies to the basswood horizontal and engineered wood horizontal product lines offered by **HOME DECOR**.

Natural wood products have variation in color, grain and texture. These are inherent features of this natural product and are not considered defects.

With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us will not be covered by **HOME DECOR**.

**PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED  
WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT.**



# HOME DECOR

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## COMMERCIAL LIMITED WARRANTY FOR PVC VERTICALS

**HOME DECOR** warrants its products to be free from defects in materials and workmanship for a period of (1) one year. This warranty is extended the original purchasing company.

This warranty does not include any conditions or damages resulting from:

- Abuse
- Accidents
- Alterations
- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Rental Application is not covered under Warranty.
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Motorized applications
- Normal Wear and Tear

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

Vertical headrail and mechanisms are covered with a limited lifetime warranty, while the cords and carriers are deemed wearable components. **Vertical Vanes carry a 30-day warranty against manufacturer's defects or breakage.** Vane Savers are available for vane repairs (see parts list for cost.)

**HOME DECOR** will, at its discretion replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us will not be covered by **HOME DECOR**.

**PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED  
WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT.**



# HOME DECOR

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## COMMERCIAL LIMITED WARRANTY FOR CELLULAR SHADES AND ALUMINUM BLINDS

**HOME DECOR** warrants its products to be free from defects in materials and workmanship for a (1) one year period to the original purchaser. **Vertical Cellular Sliders will be covered for a period of (1) one year.**

This warranty does not include any conditions or damages resulting from:

- Abuse
- Accidents
- Alterations
- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Rental Application is not covered under Warranty.
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Motorized applications
- Normal Wear and Tear

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

**HOME DECOR** will, at its discretion replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

This warranty applies to the cellular shade and aluminum blind product lines offered by **HOME DECOR**. This coverage includes the cellular fabric and cord locks of aluminum and cellular shades.

With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us will not be covered by **HOME DECOR**.

**PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED  
WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT.**



# HOME DECOR

WHOLESALE FABRICATORS

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## COMMERCIAL LIMITED WARRANTY FOR ROLLER SHADE, ROMAN SHADE, ZEBRA SHADE AND PANEL TRACK SYSTEMS

**HOME DECOR** warrants its products to be free from defects in materials and workmanship for a (1) one year period to the original purchaser.

This warranty does not include any conditions or damages resulting from:

- Abuse
- Accidents
- Alterations
- Shade's length is 3 times the width
- Customer's Own Materials used on laminated products
- Damage from pets or insects
- Discoloration and cracking due to extended to exposure to sunlight
- Rental Application is not covered under Warranty.
- Exposure to salt air
- Extraordinary use
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Motorized applications
- Normal Wear and Tear

Edge curl is possible on fabrics when railroaded—this is **NOT** considered a factory defect. Edge curl tends to happen on COM laminated fabrics more often.

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

**HOME DECOR** will, at its discretion replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

This warranty applies to the roller shade, roman shade, zebra shade and panel track product lines offered by **HOME DECOR**.

With the passage of time products will experience a loss of color intensity, yellowing or cracking of plastic parts, foam, or wood products which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us will not be covered by **HOME DECOR**.

**PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED  
WITHIN 30 DAYS OF RECEIPT OF THE PRODUCT.**



# HOME DECOR

WHOLESALE FABRICATORS

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## COMMERCIAL LIMITED WARRANTY FOR FULL TURN-KEY SHUTTER PROGRAM

**HOME DECOR** warrants its products to be free from defects in materials and workmanship for a (1) year period to the original purchaser.

This warranty does not include any conditions or damages resulting from:

- Abuse
- Accidents
- Alterations
- Damage from pets or insects
- Discoloration and cracking due to extended exposure to sunlight
- Exposure to salt air
- Extraordinary use
- Improper installation, cleaning or handling
- Misapplications
- Misuse
- Moisture
- Motorized applications
- Normal wear and tear
- Tilt rod staples or hidden tilt nails detached from louver
- Rental Application use is not covered under Warranty.

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

At our discretion, **HOME DECOR** will replace or repair any or all defects caused during the manufacturing process. **A repair may include removal of the treatment from the opening and the premises.** **HOME DECOR** may need to exercise this option if necessary. Replacement parts will be available with like or similar parts.

This warranty applies to shutters purchased from the Full Turn-Key shutter program only.

Natural wood products have variation in color, grain and texture. These are inherent features of this natural product and are not considered defects. **Rustic shutters will vary in finish and may have light seepage through knot holes.** This is **NOT** considered a defect.

Shutters will have a fresh paint or stain smell up to 30 days after installation. This is **NOT** considered a warranty item, and will dissipate over time.

Any shipping costs that result from the process of repair, for example, the shipping of the shutter to us will not be covered by **HOME DECOR**.

**PLEASE NOTE: ALL MANUFACTURING DEFECTS MUST BE REPORTED  
WITHIN 10 DAYS OF RECEIPT OF THE PRODUCT**





# HOME DECOR

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## REPAIR COSTS

The following costs are the **MINIMUM** repair fees for **HOME DECOR** products only. The cost of repair for any blind that is not a **HOME DECOR** product may be an additional 20% plus parts. These fees do not include the cost of parts, pick-up or delivery which will be added into any total repair cost.

<b>HORIZONTALS</b>	<b>MINIMUM REPAIRS \$50.00 PLUS PARTS</b>
	<b>*NET COST*</b>
Cut Down One Side	\$50.00
Cut Down Both Sides	\$65.00
Cut Outs (Per Side)	\$20.00
Re-String or Re-Ladder	\$60.00
Re-Sting AND Re-Ladder	\$75.00
Change or Add Returns (Both Sides) to Valance	\$20.00
<b>VERTICALS</b>	<b>MINIMUM REPAIRS \$50.00 PLUS PARTS</b>
Replace or Repair Carriers	\$50.00
Vane Cut Down (Per Blind)	\$15.00
Vertical Valance Repair	\$50.00
Restrung	\$50.00
Replace or Repair Control Mechanism	\$50.00
Change or Add Returns (Both Sides) to Valance	\$20.00
<b>ALUMINUM MINI BLINDS</b>	<b>MINIMUM REPAIRS \$50.00 PLUS PARTS</b>
Re-String or Re-Ladder	\$60.00
Re-String AND Re-Ladder	\$75.00
Slat Replacement	\$50.00
Replace or Repair Control Mechanism	\$50.00
<b>ROLLER/ROMAN/PANEL TRACK SHADES</b>	<b>MINIMUM REPAIRS \$65.00 PLUS PARTS</b>
Cut Down	\$65.00
Replace Control Mechanism Plus Parts	\$65.00
Replace Chain Plus Parts	\$65.00
<b>CELLULAR SHADES</b>	<b>MINIMUM REPAIRS \$55.00 PLUS PARTS</b>
Cut Down One Side	\$55.00
Cut Down Both Sides	\$75.00
Replace or Repair Control Mechanism	\$65.00
Re-String	\$65.00
<b>OTHER SHADES</b>	
Starting Minimum Repair Fee	\$75.00



# HOME DECOR

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## HORIZONTAL COMPONENTS

PART	RETAIL
2" Basswood Slat	\$3.60 /ft
2" Engineered Wood Slat	\$3.00 /ft
2.5" Basswood Slat	\$4.40 /ft
2.5" Engineered Wood Slat	\$3.80 /ft
3-1/4" Horizontal Valance	See Horizontal Blinds Pricing
5" Basswood Valance (Stand Alone)	See Horizontal Blinds Pricing
5" Basswood Valance (With Blind)	See Horizontal Blinds Pricing
Barrels (Metal)	\$4.00 ea
Bottom Rail (Engineered/Bass)	\$11.00 /ft
Brass Grommets	\$4.00 /pr
Bottom Rail Buttons	\$4.00 /pr
Center Support	\$3.00 ea
Cord	\$1.00 /ft
Cord Lock	\$16.00 ea
Cord Tilter (With String)	\$36.00 ea
Cord Tilter Only	\$24.00 ea
Headrail End Cap	\$4.00 /pr
Headrail Only – Loaded With all Components	\$28.00 /ft
Hold Down Brackets (With Hardware)	\$10.00 /pr
Ladders	\$3.00 /ft
Mounting Brackets (With Hardware)	\$24.00 /pr
Spacers	\$4.00 /pr
Tassels	\$4.00 ea
Valance Clips	\$4.00 /pr
Wand – Any Length	\$28.00 ea
Wand Tilters	\$16.00 ea



# HOME DECOR

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## VERTICAL COMPONENTS

PART	RETAIL
Vertical Vanes	See Vertical Blinds Pricing
1" Spacers	\$2.00 ea
1/4" Spacers	\$2.00 ea
C Clips	\$3.00 ea
Carrier	\$4.00 ea
Chain (Chrome Metal)	\$4.00 /ft
Cord	\$1.00 /ft
Cord Weights	\$16.00 ea
End Control (Cord/Chain)	\$28.00 ea
Groover Inserts	\$3.00 /ft
Headrail End Cap	\$4.00 ea
Headrail Only, Loaded with Brackets	\$30.00 /ft
Vertical Headrail Mounting Bracket	\$20.00 ea
Returns Added by Factory	\$52.00 /pr
Special Order Material	25% Upcharge
Standard valance with Insert	\$16.00 /ft
Star Washers	\$2.00 ea
Tail Clips	\$2.00 ea
Valance Clips	\$1.60 ea
Valance Returns (square) 1 Pair	\$20.00 pr
Vane Savers	\$12.00 ea
Wand	\$24.00 ea
Wand Tilter	\$28.00 ea



# HOME DECOR

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## ROLLER SHADE COMPONENTS

(ALL PRICES RETAIL)

VARIOUS ACCESSORIES	
Bead Chain: #10 Chrome Plated	\$3 /ft
Bead Chain: #10 Stainless/Gun Metal, White, Black	\$6 /ft
Stop Balls: Metal Only	\$2 ea
P-Clips-Child Safe: Clear only	\$10 ea
Hold Down Brackets: Metal Only	\$10 ea
Aluminum Bottom Bar	\$20 /ft
End Caps	\$2 ea
#7 Mylar Insert Tape	\$4 /ft
Spring Assist (R24 – 45") w/ Clutch	\$320
Spring Assist Spring Only	\$200
1/2" Double Sided Tape	\$300 /roll

MOTOR BRACKETS	
Motor End Bracket	\$80
Idle End Bracket	\$160
Intermediate Bracket (12mm)	\$200
Retractable Idle End (12mm)	\$200
Indexable Coupler (12mm)	\$360

EXTERIOR COMPONENTS	
78mm Tube (24 ft)	\$72 /ft
Stainless Steel Bottom Bar	\$100 /ft
Bottom Bar Cable Eyelets	\$80 ea
Cradle Idler	\$160
Heavy Duty Brackets	\$300 ea
5.1 gear hand Crank Clutch	\$700
Hand Crank Brace (48", 60", 72", 84", 96")	\$180
1/8" Guide Cable	\$10 /ft
Cable Anchors	\$10 ea
Turnbuckles	\$40 ea

ROLLER TUBE (16 FT)	
1-1/8" or 1-1/4"	\$16 /ft
1-1/2" or 1-3/4"	\$28 /ft
2" or 2-1/4"	\$48 /ft
2" Motor	\$52 /ft
3-1/4" or 78mm	\$72 /ft

	SYS 32;R8	SYS 40;R16	SYS 45;R24
Clutch (Black or White)	\$48	\$64	\$80
Idler End (Black or White)	\$12	\$16	\$20
Brackets (Black or White)	\$12	\$16	\$20

	3"	4"	4" Dual	7" Dual
Aluminum Fascia (16 ft)	\$28 /ft	\$36 /ft	\$36 /ft	\$120 /ft
Fascia Brackets	\$60 /pr	\$80 /pr	\$120 /pr	\$480 /pr
Motor Fascia Brackets	N/A	\$100 /pr	\$140 /pr	\$500 /pr
End Plates	\$10 /pr	\$10 /pr	\$10 /pr	\$10 /pr
Cassette headrail (16 ft)	\$40 /ft	\$48 /ft	N/A	N/A
Mounting Brackets	\$12 ea	\$12 ea	N/A	N/A
End Caps	\$12 /pr	\$12 /pr	N/A	N/A

- \* Minimum Order is \$15 paid upon receipt of parts.
- \* Parts that need to be ordered are CIA plus shipping
- \* Parts cannot be Returned and are Non- Refundable
- \* Please call in advance to request parts to ensure they are in stock and ready to pick up.

2612 West Townley Ave, Suite 5, Phoenix, AZ 85021  
Phone: 602-995-9659 Fax: 602-995-7157



# HOME DECOR

WHOLESALE FABRICATORS

Made in America

## CARE & CLEANING INSTRUCTIONS

### Cleaning Methods

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**Dusting.** Regular dusting with a feather duster will maintain a “like-new” appearance of **HOME DECOR** blinds, shades and verticals. Using a hair dryer (non-heat setting), canned, or compressed air can also be used to blow off loose dust particles.

**Vacuuming.** For a deeper cleaning, vacuum gently with brush attachment of any standard vacuum cleaner.

**Professional Cleaning.** You may choose to have your entire blind cleaned periodically using a commercial ultrasonic blind cleaning service. This option would be used to clean away years of exposure to smoke, outside aromas, or heavy dust buildup.

### Blind Specific Cleaning Methods

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**Engineered Wood Blinds.** Use a soft cloth with a mild detergent that has been dissolved in water. Make sure the cloth is damp, not wet, when cleaning slats.

**Basswood Blinds.** Use a soft cloth with lemon oil or wood preservative to clean. Water is not recommended due to potential surface damage.

**Vertical Blinds.** Use a soft cloth moistened with water and a mild detergent on all slats and vanes. Applying a very thin coat of detergent (dissolved in water) to slats and vanes will reduce static build.

**Aluminum Horizontal Blinds.** Use lukewarm water and mild detergent with a soft cloth. Over-the-counter blind cleaner products are also available.

**Cellular Shades.** The strong, anti-static fabric repels dust and dirt. Consequently, they require little cleaning and maintenance. Regular dusting with a feather duster is all that is necessary in most circumstances. For a more thorough cleaning, the fabric can be lightly vacuumed with a brush attachment or you can even blow off dust with a can of compressed air.



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## *WARRANTY AND LIABILITY WAIVER: OUT OF SPECIFICATIONS*

Company Name: \_\_\_\_\_ Date: \_\_\_\_\_

Phone/Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Your order for **SIDEMARK** \_\_\_\_\_ contains a line(s) that have been ordered outside of the Manufacturer's suggested production specifications and will NOT be covered by warranty. The product(s) are considered **OUT OF SPECIFICATIONS** based on the following criteria:

\_\_\_\_\_ Horizontal blind(s) have been ordered outside manufacturer's suggested size specifications.

\_\_\_\_\_ Roller shade(s) ordered exceed a 3-to-1 length to width ratio, where the shade is more than 3 times longer than it is wide can affect shades tracking or rolling up straight (also known as "Telescoping").

\_\_\_\_\_ Roller shade(s) needing to be railroaded and/or seamed, edge curl is possible and seams may be visible.

\_\_\_\_\_ Cordless roller shade(s) have been ordered with the length longer than spring specifications allow. Shade(s) may not roll all the way without assistance.

\_\_\_\_\_ Zebra Shade Fabric over 80" in width may appear to have "waves" in them.

### ***CUSTOMER WARRANTY AND LIABILITY WAIVER***

I understand that the product(s) I am ordering with the associated SideMark are NOT under **HOME DECOR** product specifications and outside of the manufacturer's guidelines designed to ensure that the product will operate properly.

This signed release is required to fabricate to my specifications outside of the manufacturer's guidelines, releasing **HOME DECOR** from any liability or warranty.

**PRODUCTION OF THIS ORDER WILL NOT START WITHOUT THIS FORM SIGNED AND RETURNED TO HOME DECOR.**

Fax back at 602-995-1757 or email to [orders@homedecorwf.com](mailto:orders@homedecorwf.com).

**SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

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