

"Made in America"

POLICIES

Warranty, Repair & Care

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GENERAL WARRANTY POLICIES

WARRANTY

HOME DECOR offers the best warranty in the industry. It is up to you, as our customer, to make sure the consumer has a full explanation on how to properly care for and operate our products. See the following warranty pages for more information for you and your customer.

WEAR AND TEAR

All fibers deteriorate from sun exposure. Cords eventually wear out and plastic tends to yellow and crack when left in direct sunlight for extended periods. These are all things we consider normal wear and tear, and are described in the following warranty pages. Wear and Tear items are not covered under the warranty coverage.

WARRANTY WAIVER

There are times when the consumer will insist on ordering a product different from the manufacturer's recommendations, and **HOME DECOR** will try to accommodate such requests when possible. All blinds that exceeded recommended size limitations will have no warranty coverage. In such cases, you will be required to sign a warranty waiver stating that they understand the blind will be manufactured outside factory recommendations or used in a manner other than intended, and therefore, will not be covered under warranty. **This warranty waiver will be noted on your invoice and sent to you via your preferred method of confirmation.** Refer to the forms section in the back of the book.

GUARANTEE

If there is a repair or manufacture issue, it will be processed using a **Service Request Form**. Once <u>you</u> <u>have inspected the product and determined it is a warranty issue</u>, and to ensure a timely completion, complete the form with the concern of the consumer. Fax or email the Request Form to Customer Service.

SERVICE CALL

The **HOME DECOR** Service Technician or Customer Service staff will be available to answer questions by phone, fax, or in person. If there is a manufacturing defect, there is no charge for a service call for the **FIRST YEAR**. If our Service Technician determines that the problem is not related to the manufacturing of the product (i.e. improper installation or customer error) or the 1 year has expired, you will be charged a **trip charge of net \$50.00 plus the cost of repair and parts**. We strongly encourage you to inspect the product first. Although, after 1 year, we will no longer offer in-home service calls at no charge; the Limited Lifetime Warranty still covers any repairs due to manufacturing defects. Refer to the forms section in the back of the book.

(Please refer to the Warranty section regarding wear & tear or abuse.)

REPAIRS

HOME DECOR understands that issues occur that are not related to warranty therefore the pricing for the most common repair requests are in the section that follows. See Page PW14



GENERAL WARRANTY POLICIES

LIGHT CONTROL

Inside mount, horizontal blinds in the fully-closed position will let light in on the sides (light bleed). Inside mount, vertical blinds in the fully-closed position will also have light bleed on the sides and on the bottom. Outside mount blinds will have light bleed around the blinds.

Slatted blinds will have light bleed between the slats and through the route holes.

In addition, due to the nature of slatted blinds, the slats will close tighter at the top than the bottom. This will be most noticeable in longer blinds and Engineered Wood Blinds.

Horizontal blinds ordered as multiple blinds on a single headrail will have a 1/4" gap between the blinds.

DEFLECTION

Slight deflection may occur in Vertical Vanes when exposed to direct sunlight. This is a normal reaction of an extruded plastic subject to UV ray variances. Once direct sunlight recedes, vanes will return to original specifications. Vertical Vanes are not guaranteed against warping when installed in a window subject to intense, direct sunlight.

DYE LOT VARIATIONS

Dye lots may differ from one run to another. Therefore, if color consistency is critical, please note on your order form that the blinds will be in the same room. This will ensure that all blinds manufactured for those windows will be assembled from materials that are within the same dye-lot batch.

Because our wood blinds are made from Basswood, there will be variations in color, stain, and grain. These are characteristics of real wood and are considered acceptable quality. Additionally, certain stains will absorb very differently with wood. Red stains, like cherry wood and mahogany, tend to be inconsistent. This is an inherent feature of the interaction between the stain and the wood and is not seen as a defect and not covered under the warranty.

WHAT THE WARRANTY DOES NOT COVER

This warranty does not cover conditions or damages caused by abuse, accidents, alterations, misuse or failure to follow instructions for measurement, installation, use, cleaning, or maintenance. Normal wear and tear, including but not limited to the items below.

- Extended periods in sunlight, plastics tend to yellow or crack and all fabrics, man-made and natural, can lose original intensity after extended exposure to the sun
- It is naturally expected to have some loss of color intensity as well as discoloration may occur in engineered or basswood slats when exposed to sunlight over extended periods of time
- Colors may vary from lot to lot and may not exactly match previous purchases
- All cords, fibers, and fabrics may eventually wear out

HOME DECOR considers these items natural occurrences and normal wear and tear components and they are not covered by this warranty.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES.



RESIDENTIAL LIMITED LIFETIME WARRANTY FOR BASSWOOD AND ENGINEERED WOOD

HOME DECOR warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With **HOME DECOR's** Limited Lifetime Warranty, we offer a 1-year, in-home service at no charge. After the year is up, it is your responsibility to provide us with the blind(s) for Warranty service. See Warranty Policy, Service Call, page PW 2.

This warranty does not include any conditions or damages resulting from:

- * Abuse
- * Accidents
- * Alterations
- * Damage from pets or insects
- * Discoloration and cracking due to extended exposure to sunlight
- * Exposure to salt air
- * Extraordinary use
- * Improper installation, cleaning or handling
- * Misapplications
- * Misuse
- * Moisture
- * Motorized applications
- * Normal Wear and Tear
- * Rental Application or Commercial use are not covered under Warranty

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

Natural wood products have variation in color, grain, or texture. These are inherent features of this natural product and are not considered defects.

With the passage of time, products will experience a loss of color intensity, yellowing, or cracking of plastic parts, foam, or wood products, which occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us for repair, will not be covered by **HOME DECOR**.

PLEASE NOTE:



RESIDENTIAL LIMITED LIFETIME WARRANTY FOR FABRIC AND PVC VERTICALS

HOME DECOR warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With **HOME DECOR's** Limited Lifetime Warranty, we offer a 1-year, in-home service at no charge. After the year is up, it is your responsibility to provide us with the blind(s) for Warranty service. See Warranty Policy, Service Call, page PW 2.

This warranty does not include any conditions or damages resulting from:

- * Abuse
- * Accidents
- * Alterations
- * Damage from pets or insects
- * Discoloration and cracking due to extended exposure the sunlight
- * Exposure to salt air
- * Extraordinary use
- * Improper installation, cleaning or handling
- * Misapplications
- * Misuse
- * Moisture
- * Motorized applications
- * Normal Wear and Tear
- * Rental Application or Commercial use are not covered under Warranty

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

Vertical headrail and mechanisms are covered with a limited lifetime warranty, while the cords and carriers are deemed wearable components. Vertical Vanes carry a 30-day warranty against manufacturer's defects or breakage. Vane savers are available for vane repairs (see parts list for cost).

HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

With the passage of time, products will experience a loss of color intensity of fabric and vanes. Yellowing, or cracking of plastic parts, which are not considered manufacturing defects, will occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us for repair, will not be covered by **HOME DECOR.**

PLEASE NOTE:



RESIDENTIAL LIMITED LIFETIME WARRANTY FOR CELLULAR SHADES AND ALUMINUM BLINDS

HOME DECOR warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only. **Vertical Cellular Slider will only be covered for a period of 3 years**.

With **HOME DECOR's** Limited Lifetime Warranty, we offer a 1-year, in-home service at no charge. After the year is up, it is your responsibility to provide us with the blind(s) for Warranty service. See Warranty Policy, Service Call, page PW 2.

This warranty does not include any conditions or damages resulting from:

- * Abuse
- * Accidents
- * Alterations
- * Damage from pets or insects
- * Discoloration and cracking due to extended exposure the sunlight
- * Exposure to salt air
- * Extraordinary use
- * Improper installation, cleaning or handling
- * Misapplications
- * Misuse
- * Moisture
- * Motorized applications
- * Normal wear and tear
- * Rental Application or Commercial use are not covered under Warranty

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

With the passage of time, products will experience a loss of color intensity, yellowing, or cracking of plastic parts, which are not considered manufacturing defects and occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us for repair will not be covered by **HOME DECOR.**

PLEASE NOTE:



RESIDENTIAL LIMITED LIFETIME WARRANTY FOR ROLLER SHADE, ROMAN SHADE, WOVEN WOODS, AND PANEL TRACK SYSTEMS

HOME DECOR warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With **HOME DECOR's** Limited Lifetime Warranty, we offer a 1-year, in-home service at no charge. After the year is up, it is your responsibility to provide us with the blind(s) for Warranty service. See Warranty Policy, Service Call, page PW 2.

This warranty does not include any conditions or damages resulting from:

- * Abuse
- * Accidents
- * Alterations
- * Shade's width is 3 times the length
- * COM materials that are used on laminated products
- * Damage from pets or insects
- * Discoloration due to extended exposure the sunlight
- * Exposure to salt air
- * Extraordinary use
- * Improper installation, cleaning or handling
- * Misapplications
- * Misuse
- * Moisture
- * Motorized applications
- * Normal wear and tear
- * Rental Application or Commercial use are not covered under Warranty

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

With the passage of time, products will experience a loss of color intensity, yellowing, or cracking of plastic parts, which are not considered manufacturing defects and occur naturally over an extended period of time

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us for repair, will not be covered by **HOME DECOR.**

PLEASE NOTE:



RESIDENTIAL LIMITED LIFETIME WARRANTY FOR FULL TURN-KEY SHUTTER PROGRAM

HOME DECOR warrants its products to be free from defects in materials and workmanship for as long as the original purchaser owns the product. This warranty is extended to the original residential homeowner only.

With **HOME DECOR's** Limited Lifetime Warranty, we offer a 1-year, in-home service at no charge. After the year is up, it is your responsibility to provide us with the blind(s) for Warranty service. See Warranty Policy, Service Call, page PW 2.

This warranty does not include any conditions or damages resulting from:

- * Abuse
- * Accidents
- * Alterations
- * Damage from pets or insects
- * Discoloration due to extended exposure the sunlight
- * Exposure to salt air
- * Extraordinary use
- * Improper installation, cleaning or handling
- * Misapplications
- * Misuse
- * Moisture
- * Motorized applications
- * Normal wear and tear
- * Rental Application or Commercial use are not covered under Warranty

This warranty does not cover any condition or damage as a result of removal of product by anyone not qualified to install shutters. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

At our discretion, **HOME DECOR** will replace or repair any or all defects caused during the manufacturing process. A repair may include removal of the treatment from the opening and the premises. **HOME DECOR** may need to exercise this option, if necessary. Replacement parts will be available with like or similar parts.

This warranty applies to shutters purchased and installed by authorized **HOME DECOR** personnel.

Natural wood products have variation in color, grain, or texture. These are inherent features of this natural product and thus are not considered defects. <u>Rustic shutters will vary in finish and may have light seepage through knot holes.</u> This is <u>NOT</u> considered a defect.

With the passage of time, products will experience a loss of color intensity, yellowing, or fading, which are not considered manufacturing defects and occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the shutter to us for repair, will not be covered by **HOME DECOR**.

PLEASE NOTE:



COMMERCIAL LIMITED WARRANTY FOR BASSWOOD, ENGINEERED WOOD

HOME DECOR warrants its products to be free from defects in materials and workmanship for a period of (1) one year. This warranty is extended to the original purchasing company.

This warranty does not include any conditions or damages resulting from:

- * Abuse
- * Accidents
- * Alterations
- * Damage from pets or insects
- * Discoloration and cracking due to extended exposure the sunlight
- * Exposure to salt air
- * Extraordinary use
- * Improper installation, cleaning or handling
- * Misapplications
- * Misuse
- * Moisture
- * Motorized applications
- * Normal wear and tear
- * Rental Application is not covered under warranty

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

This warranty applies to the basswood horizontal and engineered wood horizontal product lines offered by **HOME DECOR.**

Natural wood products have variation in color, grain, or texture. These are inherent features of this natural product, are not considered defects.

With the passage of time, products will experience a loss of color intensity, yellowing, or cracking of plastic parts, foam, or wood products, which are not considered manufacturing defects and occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us for repair, will not be covered by **HOME DECOR.**

PLEASE NOTE:



COMMERCIAL LIMITED LIFETIME WARRANTY FOR FABRIC AND PVC VERTICALS

HOME DECOR warrants its products to be free from defects in materials and workmanship for a period of (1) one year. This warranty is extended to the original purchasing company.

This warranty does not include any conditions or damages resulting from:

- * Abuse
- * Accidents
- * Alterations
- * Damage from pets or insects
- * Discoloration and cracking due to extended exposure the sunlight
- * Exposure to salt air
- * Extraordinary use
- * Improper installation, cleaning or handling
- * Misapplications
- * Misuse
- * Moisture
- * Motorized applications
- * Normal wear and tear
- * Rental Application is not covered under warranty

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

Vertical headrail and mechanisms are covered with a Limited Lifetime Warranty, while the cords and carriers are deemed wearable components. **Vertical vanes** carry a 30-day warranty against manufacturer's defects or breakage. Vane savers are available for vane repairs (see parts list for cost).

HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

With the passage of time, products will experience a loss of color intensity, yellowing, or cracking of plastic parts, which are not considered manufacturing defects and occur naturally over an extended period of time.

Any shipping costs that result in the process of repair, for example, the shipping of the blind to us for repair, will not be covered by **HOME DECOR.**

PLEASE NOTE:



COMMERCIAL WARRANTY FOR CELLULAR SHADES AND ALUMINUM BLINDS

HOME DECOR warrants its products to be free from defects in materials and workmanship for a one (1) year period to the original purchaser. **Vertical Cellular Slider will be covered for a period of 1 year**.

This warranty does not include any conditions or damages resulting from:

- * Abuse
- * Accidents
- * Alterations
- * Damage from pets or insects
- * Discoloration and cracking due to extended exposure the sunlight
- * Exposure to salt air
- * Extraordinary use
- * Improper installation, cleaning or handling
- * Misapplications
- * Misuse
- * Moisture
- * Motorized applications
- * Normal wear and tear
- * Rental Application is not covered under warranty

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install blinds. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

This warranty applies to the cellular shade and aluminum blind product lines offered by **HOME DECOR.** This coverage includes the cellular fabric and cord locks of aluminum and cellular shades.

With the passage of time, products will experience a loss of color intensity, yellowing, or cracking of plastic parts, which are not considered manufacturing defects and occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us for repair, will not be covered by **HOME DECOR**

PLEASE NOTE:



COMMERCIAL WARRANTY FOR ROLLER SHADE, ROMAN SHADE, WOVEN WOODS AND PANEL TRACK SYSTEMS

HOME DECOR warrants its products to be free from defects in materials and workmanship for a one (1) year period to the original purchaser.

This warranty does not include any conditions or damages resulting from:

- * Abuse
- * Accidents
- * Alterations
- * COM materials that are used on laminated products
- * Damage from pets or insects
- * Discoloration and cracking due to extended exposure the sunlight
- * Exposure to salt air
- * Extraordinary use
- * Improper installation, cleaning or handling
- * Misapplications
- * Misuse
- * Moisture
- * Motorized applications
- * Normal wear and tear
- * Rental Application is not covered under warranty

This warranty does not cover any condition or damage resulting from installer error and/or removal of product by anyone not qualified to install these products. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

HOME DECOR will, at its discretion, replace or repair any or all defects caused during the manufacturing process. Replacement parts will be available with like or similar parts.

This warranty applies to the roller shade, roman shade, and panel track product lines offered by **HOME DECOR.**

With the passage of time, products will experience a loss of color intensity, yellowing, or cracking of plastic parts, which are not considered manufacturing defects and occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us for repair, will not be covered by **HOME DECOR.**

PLEASE NOTE:



COMMERCIAL WARRANTY FOR FULL TURN-KEY SHUTTER PROGRAM

HOME DECOR warrants its products to be free from defects in materials and workmanship for a one (1) year period to the original purchaser.

This warranty does not include any conditions or damages resulting from:

- * Abuse
- * Accidents
- * Alterations
- * Damage from pets or insects
- * Discoloration due to extended exposure the sunlight
- * Exposure to salt air
- * Extraordinary use
- * Improper installation, cleaning or handling
- * Misapplications
- * Misuse
- * Moisture
- * Motorized applications
- * Normal wear and tear
- * Rental Application is not covered under warranty

This warranty does not cover any condition or damage as a result of removal of product by anyone not qualified to install shutters. This warranty is exclusive and in lieu of all other written or oral warranties, obligations, and liabilities.

At our discretion, **HOME DECOR** will replace or repair any or all defects caused during the manufacturing process. **A repair may include removal of the treatment from the opening and the premises**. **HOME DECOR** may need to exercise this option if necessary. Replacement parts will be available with like or similar parts.

This warranty applies to shutters purchased and installed by authorized **HOME DECOR** personnel.

Natural wood products have variation in color, grain, or texture. These are inherent features of this natural product and thus are not considered defects. <u>Rustic shutters will vary in finish and may have light seepage through knot holes.</u> This is <u>NOT</u> considered a defect.

With the passage of time, products will experience a loss of color intensity, yellowing, or fading, which are not considered manufacturing defects and occur naturally over an extended period of time.

Any shipping costs that result from the process of repair, for example, the shipping of the blind to us for repair will not be covered by **HOME DECOR**.

PLEASE NOTE:



REPAIR COST SHEET

The following costs are the minimum repair fees for **HOME DECOR** products only. The cost of repair for any blind that is not a **HOME DECOR** product may be an additional 20% plus parts. These fees do not include the cost of parts, pickup, or delivery, which will be added into any total repair cost.

HORIZONTALS	*NET COST*
	MIN. REPAIRS \$45 PLUS PARTS
Cut Down one side	\$45
Cut Down both sides	\$65
Cut outs (per side)	\$15
Re-string or Re-ladder	\$45
Re-string and Re-ladder	\$65
Change or Add Returns(both sides) to valance	\$15
VERTICALS	
	MIN. REPAIRS \$45 PLUS PARTS
Replace or repair carriers	\$45
Vane Cut Down (per blind)	\$15
Vertical Valance repair	\$45
Restring	\$45
Replace or Repair Control Mechanism	\$45
Change or Add Returns (both sides) to valance	\$15
ALUMINUM MINI BLINDS	
	MIN. REPAIRS \$45 PLUS PARTS
Re-string or Re-ladder	\$45
Re-string and Re-ladder	\$65
Slat Replacement	\$45
Replace or Repair Control Mechanism	\$45
CELLULAR SHADES	
	MIN. REPAIRS \$55 PLUS PARTS
Cut Down one side	\$55
Cut Down both sides	\$75
Replace or Repair Control Mechanism	\$65
Re-string	\$45
OTHER SHADES	
Starting Minimum Repair fee	\$75



HORIZONTAL COMPONENTS

PART RETAIL 2" Basswood Slat \$2.25/ft 2" Engineered Wood Slat \$1.80/ft 2.5" Basswood Slat \$2.85/ft 2.5" Engineered Wood Slat \$2.40/ft 3-1/4" Horizontal Valance See grid pricing 5" Basswood Valance (stand alone) See grid pricing 5" Basswood Valance (with blind) See grid pricing Barrels (Metal) \$3.00/ea Bottom rail (Engineered/Bass) \$7.50/ft Brass Grommets \$3.00/pr Bottom rail Buttons \$3.00/pr Center Support \$1.50/ea Cord \$.75/ft \$10.50/ea Cord Lock Cord Tilter (with string) \$24.00/ea Cord Tilter only \$15.00/ea Headrail End Cap \$3.00/pr Headrail Only – Loaded with all components \$18.00/ft Hold Down Brackets (w/hardware) \$7.50/pr Ladders \$1.50/ft Mounting Brackets (w/hardware) \$15.00/pr Spacers \$3.00/pr Tassels \$3.00/ea Valance Clips \$3.00/pr Wand – Any length \$15.00/ea

Wand Tilters

\$10.50/ea



VERTICAL COMPONENTS

PART RETAIL

Vertical Vanes	SEE VERTICAL PRICE GRID
1" Spacers	\$1.50/ea
1/4" Spacers	\$1.20/ea
Beaded chain	\$3.00/ft
C Clips	\$2.25/ea
Carrier	\$3.00/ea
Chain	\$3.00/ft
Cord	\$.75/ft
Cord Weights	\$10.50/ea
Groover Inserts	\$2.25/ft
Headrail End Cap	\$3.00/ea
Headrail Only, Loaded and Ready to use! *brackets sold separately*	\$18.00/ft
Vertical Headrail mounting brackets	\$15.00/set
Returns Added by Factory	\$37.50/pr
Special Order Material	25% Upcharge
Standard Valance with Insert	\$10.50/ft
Star Washers	\$1.50/ea
Tail Clips	\$1.20/ea
Valance Clips	\$.75/ea
Valance Returns (square) 1 pair	\$7.50/pr
Vane Savers	\$15.00/ea
Wand	\$15.00/ea
Wand Tilter	\$18.00/ea



CARE & CLEANING INSTRUCTIONS

Cleaning Methods

Dusting. Regular dusting with a feather duster will maintain a like-new appearance of **HOME DECOR** blinds, shades, and verticals. Using a hair dryer (non-heat setting), canned, or compressed air can also be used to blow off loose dust particles.

Vacuuming. For a deeper cleaning, vacuum gently with brush attachment of any standard vacuum cleaner.

Spot Cleaning. Spot-clean shades and blinds with soft cloth or a sponge moistened with lukewarm water. Add mild detergent if needed. Blot gently to avoid creasing.

Bathtub Cleaning Cellular Shades (not Blackout Cells or wood products)

- 1. Immerse entire shade assembly in lukewarm water with mild detergent.
- 2. Wash for 5 minutes by gently moving liquid around with your fingers.
- 3. Rinse with clear water.
- 4. Close shade before removing from rinse water.
- 5. Hold rails and tilt the shade to allow excess water to drain off.
- 6. Air dry and re-install. or Re-install damp shade into the window opening, lowering the shade all the way to allow it to dry completely

Professional Cleaning. You may choose to have your entire blind cleaned periodically using a commercial, ultrasonic blind cleaning service. This option would be used to clean away years of exposure to smoke, outside aromas, or heavy dust buildup.

All products are designed for a lifetime of wear-resistant, trouble-free performance, easy care and cleaning, and beauty.

Blind Specific Cleaning Methods

Engineered Wood Blinds. Use a soft cloth with a mild detergent that has been dissolved in water. Make sure the cloth is damp, not wet, when cleaning slats.

Basswood Blinds. Use a soft cloth with lemon oil or wood preservative to clean. Water is not recommended due to potential surface damage.

Vinyl and Vertical Blinds. Use a soft cloth moistened with water and a mild detergent on all slats and vanes. Applying a very thin coat of detergent to slats and vanes will reduce static build

Aluminum Horizontal Blinds. Use lukewarm water and mild detergent with a soft cloth. Over-the-counter blind cleaner products are also available.

Cellular Shades. The strong, anti-static fabrics repel dust and dirt. Consequently, they require little cleaning and maintenance. Regular dusting with a feather duster is all that's necessary in most circumstances. For a more thorough cleaning, the fabric can be lightly vacuumed with a brush attachment or you can even blow off dust with a can of compressed air. If you need to deal with stains, blot with a damp sponge and a very mild soap. If this does not take out the stain, you can remove the cellular from its mounting bracket and soak it in warm, mild soapy water. Be very careful! Make sure to test the soap on a discreet corner first and rinse thoroughly. When you are ready to put your honeycomb cellular shade back in the window, make sure to raise the shade tightly to re-crease the pleats. Take special care when cleaning room darkening fabrics to avoid creasing.